

## Dental Identification Cards

This page contains two dental identification cards. While you are not required to show the card to your dentist as proof of coverage, it does include your group number. You can give the number to your dentist or use it if you need to file a claim. **Please note:** MetLife provides all dental offices, in-network and out-of-network, with access to patient eligibility and benefit information. The information is available online and via a dedicated dental office toll-free number. All you need to do is notify your dentist office that MetLife is your dental provider when scheduling an appointment.

### Still have questions?

Service	Website	Toll-Free Phone Number
Preferred Dentist Program Directory		
Plan Coverage Information		
Claim Status/Claim Forms	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>	1-800-942-0854
General Information and Frequently Asked Questions		
International Dental Travel Assistance		1-888 558-2704 (inquiries in the U.S.) 1-312 356-5970 (outside the U.S.)
Applying for Network Participation	<a href="http://www.metdental.com">www.metdental.com</a>	1-877-MET-DDS9 (638-3379)
Pre-treatment Estimates	(website for dentists only)	(number for dentists only)
Dental Education	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>	N/A
Dental Fee Estimator Tool	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>	N/A

**Below are reference cards with information about your Dental coverage. Carefully detach and keep them in a convenient location for your future use.**

# MetLife

[PDP Network or PDP Plus Network]

\_\_\_\_\_  
Employee Name

\_\_\_\_\_  
Group Name

\_\_\_\_\_  
Group Number

This card is not a guarantee of coverage or eligibility.  
See reverse side for important plan information.

[www.metlife.com/mybenefits](http://www.metlife.com/mybenefits)

- Locate a participating dentist.
- Verify eligibility and plan design information.
- Review claim status and claim history for your entire family.
- View and print processed claims with one click.
- Obtain claims forms and educational information (including interactive risk assessment).
- Get instant answers to Frequently Asked Questions.
- Access trained customer service representatives.

**1-800-942-0854**

- Virtually 24 hours a day, 7 days a week call to confirm eligibility, order claim forms or request dentist directories
- Monday-Friday, 8 a.m. to 11 p.m. EST, call to speak with a live customer service representative
- MetLife Dental Claims, P.O. Box 981282, El Paso, TX 79998-1282
- For International Dental Travel Assistance call 1-312-356-5970 (collect)

# Dental Identification Cards

Like most group benefits programs, benefit programs offered by MetLife and its affiliates contain certain exclusions, exceptions, reductions, limitations, waiting periods and terms for keeping them in force. Please contact MetLife or your plan administrator for costs and complete details.

L0415419007[exp0616][All States][DC, GU, MP, PR, VI]  
Metropolitan Life Insurance Company, New York, NY 10166

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\_\_\_\_\_  
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